



# Welcome

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#### **About East**

- Established in 1987
- Global specialist business banking insights and analytics firm
- Global Coverage:





#### What we do

- B2B customer research in banking and financial services
- Analysis and advisory services for commercial, business, institutional banking and payment markets
- Delivering multi-client and proprietary market analysis services & thought leadership programmes
- Top to bottom business segment coverage
- Markets & Products covered:
  - » Trade & Supply Chain Finance
  - » Working Capital & Cash Management
  - » Asset Management
  - » Business FX

- » Payments
- » Wealth Management
- » Transaction Banking
- » FinTech
- » Risk



#### Brexit and Trade – 2018 and Beyond

Enabling international trade – the challenges and opportunities for banks and other providers

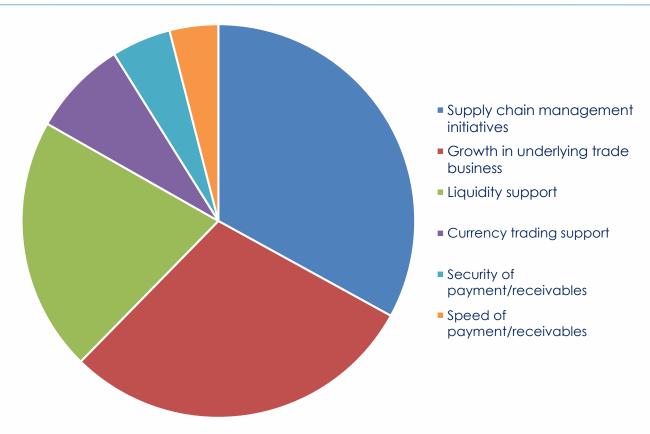
- Trade Finance Today
- Supply Chain Funding Tomorrow
- Business FX Payments and Trade
- FinTech its Role and Impact in Trade and Cross Border Payments



# Trade & Supply Chain Finance



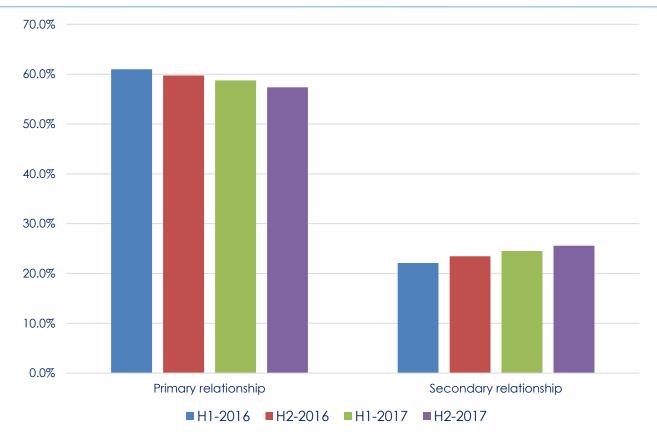
#### Key Drivers of Trade Finance Needs



- Open account finance predominant at the top end of the market
- · Ongoing shift towards open account financing across all segments
- Liquidity support still a major factor for SMEs



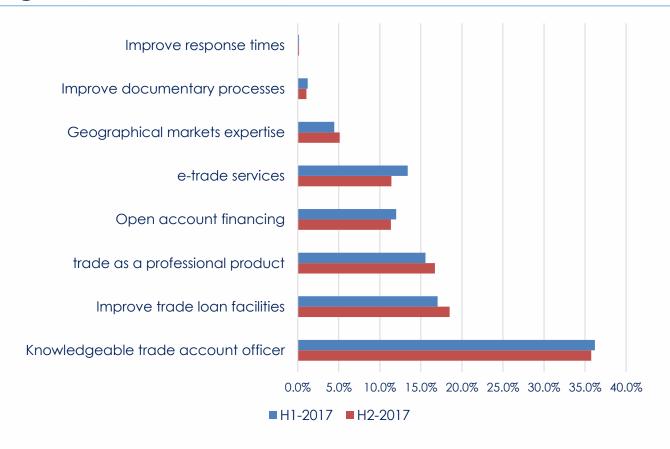
#### Fragmentation of the Market - Wallet Share



• Primary wallet share decreasing globally and across all segments



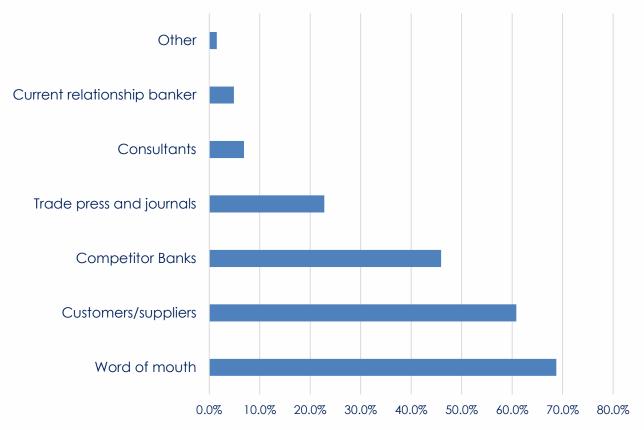
# Winning Business – What the Customer Wants in Trade



Knowledge and advice is the Number 1 need and want for business



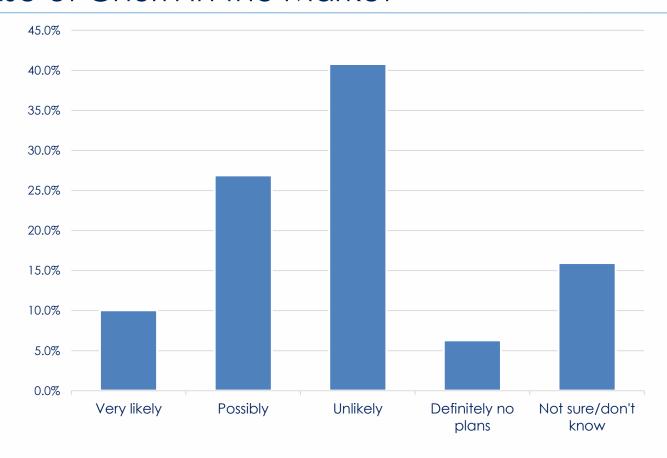
#### The Paradox of Advice



- Lack of investment by banks in expertise
- Undermines the FX cross sell opportunity
- Opens the door for new providers



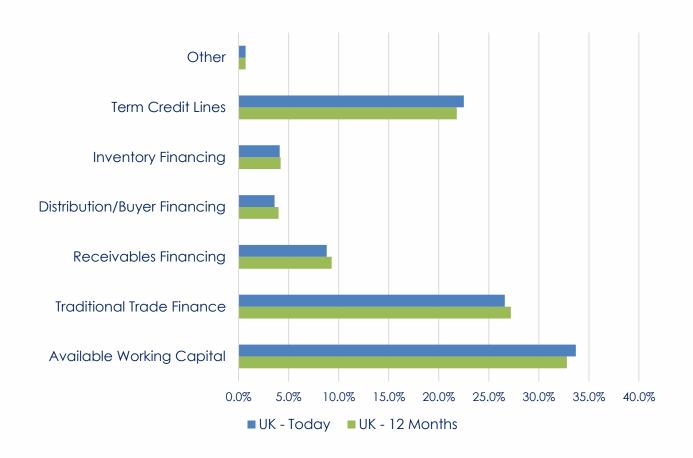
#### The Rise of Churn in the Market



• Over a third of business are actively considering a change of provider

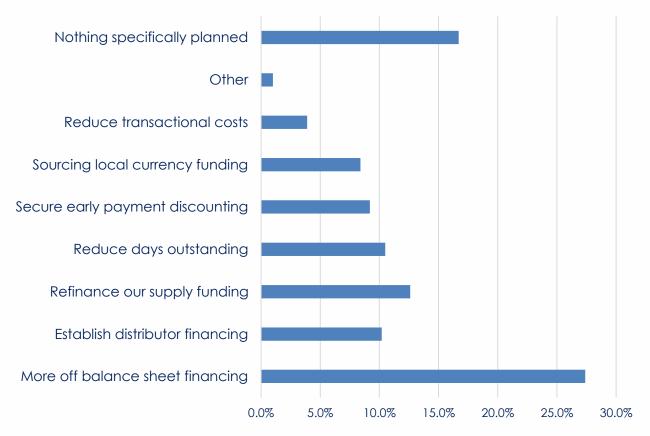


# Supply Chain Funding for the Future





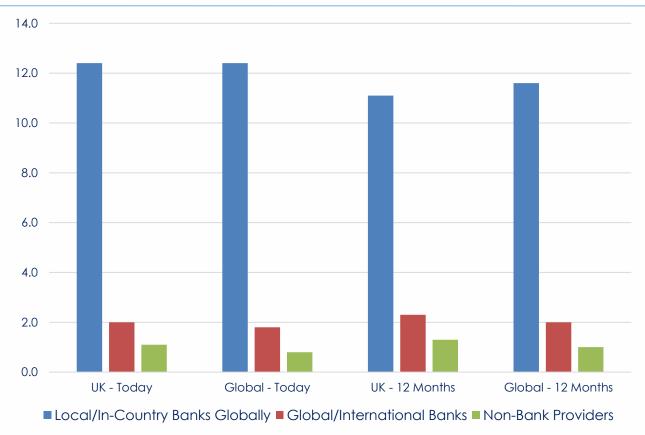
# Supply Chain Funding Initiatives



- UK average payment terms are 60 days range of 42-80
- 52.2% of businesses are tightening / shortening payment terms
- 37.0% are getting tougher on their payment terms



# Supply Chain Providers



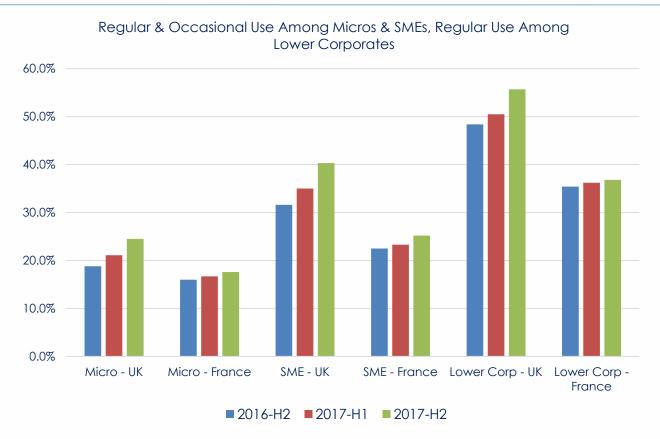
- Reduction in number of providers used
- Increased use of international banks and non-banks
- 7.1% of UK businesses use non-banks but set to increase 18.2% by 2018



# **Business FX Payments**



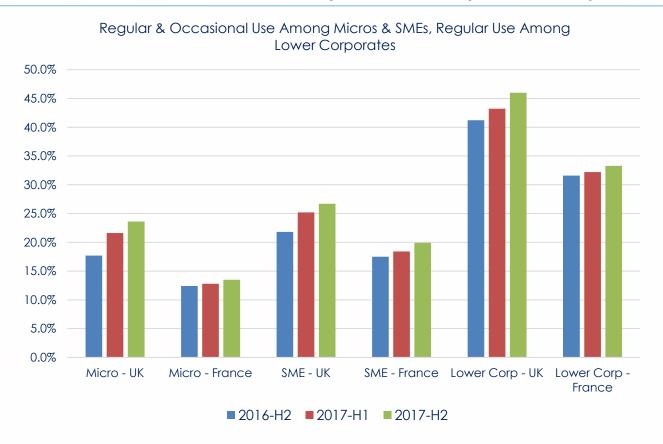
# Weakened GBP & Currency Volatility – FX Forwards



- Led by sophistication of lower corporates
- Clear growth with both Micros and SMEs
- UK business significantly ahead of French business



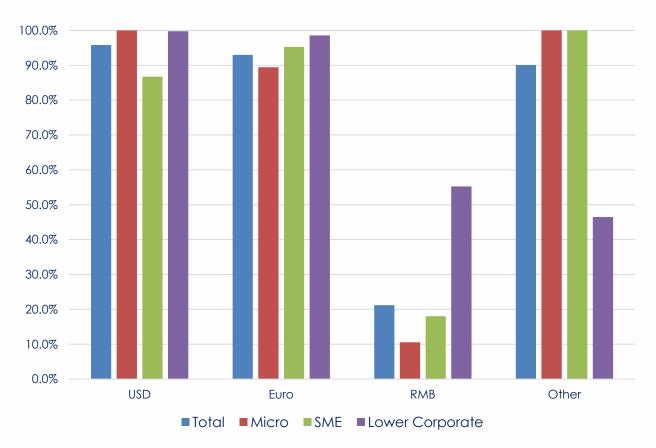
# Weakened GBP & Currency Volatility – FX Options



- Similar growth pattern and trend to FX Forwards
- But lower level of penetration



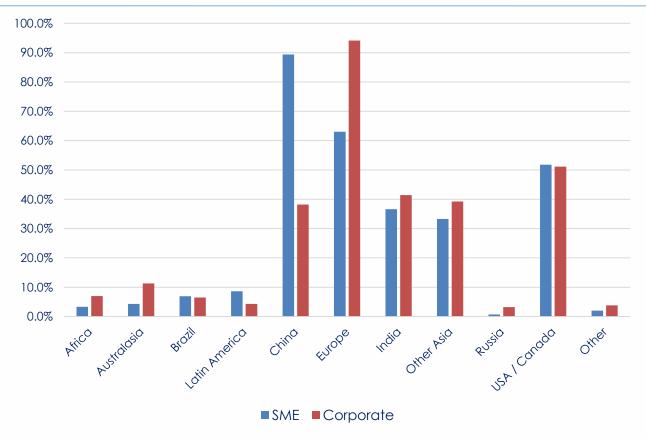
# Currency Engagement – the Quick and the Lazy



- 100% Micro and SME are using currencies other than USD and EUR
- Less than 50% of Lower Corporates are engaged beyond the USD, EUR & RMB



### UK Importers' Markets – Lessons for Brexit



- High SME propensity to trade with China
- Corporates remain more entrenched in Europe
- Both segments trading highly with USA, Canada, India and across Asia



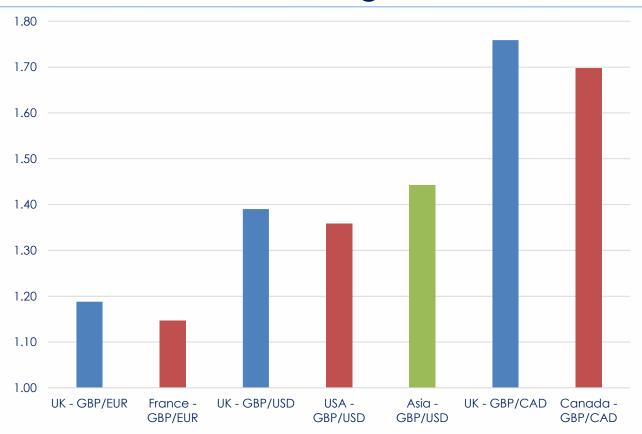
#### The Impact of Brexit? - Forecast Currency Changes



- Clear signs that UK business is preparing to trade beyond Europe
- Corporates waking up to the need to diversify their trade
- SMEs leading the charge



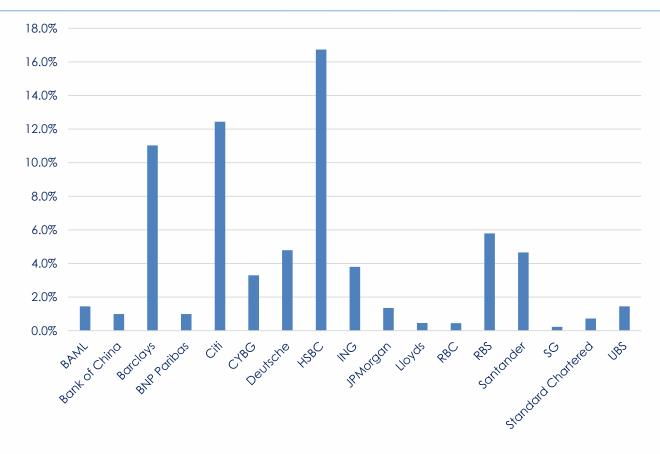
#### Global Outlook on GBP Sterling



- Micro businesses are more bullish on GBP forecasts for June 2018
- Corporates kept in check by governance requirements and are more hedged

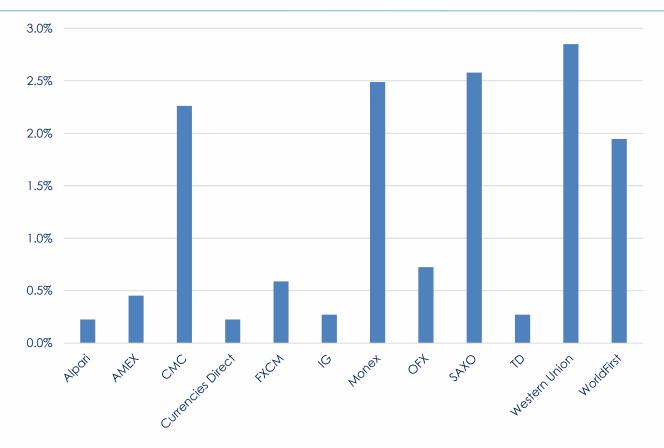


#### The Mind Share Driver in Business FX - Bank





#### The Mind Share Driver in Business FX – Non-Bank





# Financial Technology and the Corporate - brand new global insights



#### Non-Bank FinTech Usage

#### Top uses of non-bank fintech solutions



Treasury Functions 27.7%



Cross Border
Payments & FX
20.5%



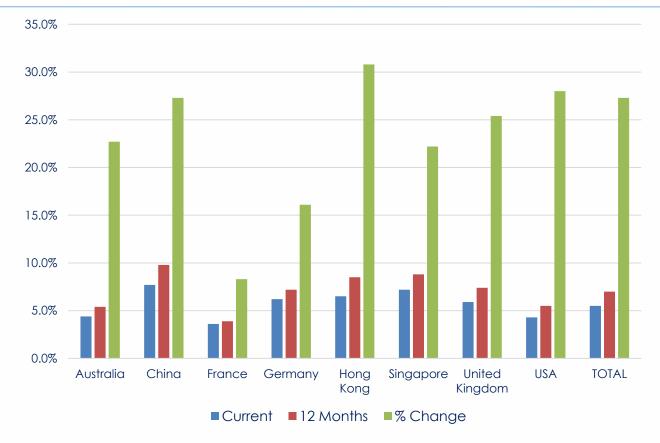
Risk & Compliance 20.5%

UK Corporates generally report higher usage than global averages:

- Treasury functions 30.1%
- Cross border payments & FX 23.7%
- Risk & compliance 17.2%



# Corporates' View to the Future - Investment



 UK Corporates are forecasting a 25.4% increase in fintech investment in the next 12 months



#### Corporates' View to the Future – the Market

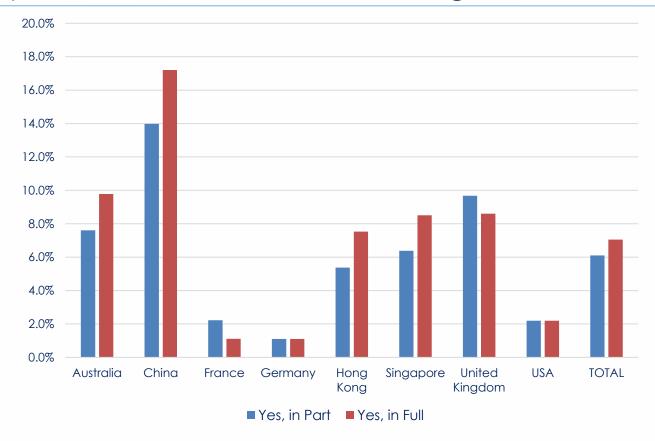


3 out of 4 CFOs believe fintechs will take maket share away from incumbent providers in the next 5 years

- 89.2% of UK Corporates see fintech companies taking market share from incumbent suppliers
- 28.0% of UK Corporates perceive no major barriers to entry for fintech providers



#### The Impact of FinTech – the Coming Churn?



 18.3% of UK Corporates have switched banks in part or full in direct response to new fintech solutions with a further 18.3% currently considering it



#### The Voice of the Customer – 2018 and Trade

- Solutions and Sophistication
- Knowledge and Advice
- Fragmentation and Churn
- New Markets and New Currencies
- Door Open for FinTech





